

Friday, August 15, 2014

To Inspector General:  
United States Postal Service

From Deborah Lynn Starr  
Rt. 1 Box 76  
Williamson, WV 25661  
Phone:  
(H) 304-235-3855  
(C) 304-784-5585  
(W) 304-235-3333 Hit 7 Ext. 5502

This letter is in regards to my packages being (lost) by the United States Postal Service on two separate occasions.

The first incident occurred on March 8, 2014 when my package did not arrive in Gillette, WY. After tracking the package, # 9114 9010 7574 2373 6117 57, it was (misplaced??) in the Denver, Colorado postal building. After NUMEROUS calls, official complaints, and inquiry, I was referred to Consumer Affairs, where I spoke with Michael Agee. (Phone 540-985-8828) I have also filled out mail recovery form for items not received. As of today, the large box full of birthday gifts for my granddaughter **has not** been found.

The second incident occurred on April 29, 2014. I sent another package to Gillette, WY on April 29, 2014. Again, after tracking the package which I purchased at the post office and hand wrote on the label #1313 2340 0000 5790 8509, it too disappeared from the same Denver, CO postal area. That is unheard of! When speaking with PO Consumer Affairs Representative Michael Agee once again, he was able to pull up tracking label and actually see the hand written address I used on the package. It still **has not** been found.

I have not been compensated for what I have insured; this whole process has been very frustrating. However, I am determined to see this through. The United States Postal Service has been very disappointing to my expectations. I feel there is some sort of connection for two different packages on two completely differently dates to be (lost??) from the same center in Denver, Colorado. **I am asking the US Postal Service to look into this unusual matter.**

Thank You

Mrs. Deborah Starr

